

## Unruly Passenger Rate Drops, But Remains Too High

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**WASHINGTON** — The rate of unruly passenger incidents on commercial flights has dropped sharply since the Federal Aviation Administration (FAA) launched its Zero Tolerance campaign but the rate remains too high, according to new data released today.

“Our work is having an impact and the trend is moving in the right direction. But we need the progress to continue. This remains a serious safety threat, and one incident is one too many,” said FAA Administrator Steve Dickson. “The FAA will continue its Zero Tolerance policy, keep its public awareness campaign going, and keep pushing and partnering with everyone in the aviation system to do more. We appreciate the tremendous work of all our partners in the airline, airport, labor, and law enforcement communities.”

As of last week, unruly passenger incidents were occurring approximately six times per every 10,000 flights. That’s an approximately 50 percent drop from early 2021, but it’s more than twice as high as the end of 2020. Since the FAA launched its [public awareness campaign](#) with memes and two public service announcements, the rate has fallen approximately 30 percent.